



It's time to get comfortable.

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Date: December 04, 2013

YS-019-13

Amended Dec. 05, 2013

To: All York Distributors
All York Branches
All Regional Managers

Subject: Affinity Split System Heat Pump Control Box Snow Kit P/N S1-37327973001
YZF, & YZH Units.

This letter is amended due to a change in the part number referenced in the Subject line.

We have received reports where snow has continued to infiltrate the control box on the YZF and YZH heat pumps. You may recall we announced a snow cover kit via service letter YS-073-07 which addressed the majority of issues, but in the right conditions, some snow was still able to find its way into the control box.

Based on this feedback, our engineering group enhanced the existing kit to provide more coverage while operating during blizzard conditions.

Beginning with November 2013 production (W1M3 serial number prefix), the enhanced snow cover kit was implemented into production. Units installed in the field should be addressed on a fix on fail basis only. This service letter will allow 1 hour labor credit, plus the cost of the snow kit for units experiencing this issue. Please refer to this Service Letter when submitting a warranty claim.

The Source 1 kit has been upgraded with this enhancement.

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